

## CASE STUDY: POS Refresh



### Project Overview

**Technology: Point of Sale System**

**Market: Retail-Pets**

**Project Duration: 3 Months**

**Number of Locations: 34 Eastern US**

### Customer Challenge

A major pet store retailer needed to convert recently acquired stores to their POS platform. All work was to be tightly coordinated with the conversion of the store and had to open on the new network.

### Worldlink Solution

- conducted site survey to identify required scope of work at each location
- retrofitted IT infrastructure prior to conversion night
- conducted inventory of equipment in advance of conversion date
- performed overnight conversions to replace all technology in store
- provided day 2 support at store opening to ensure a smooth transition with the new POS system

### Customer Testimonial

"Thanks for all the years of partnership, and the recent CPM project support... stellar job by the whole team."

**T.L. – Manager Store Systems**