

## **CASE STUDY: Restaurant Pin Pad**



### **Project Overview**

**Technology: Point of Sale System-Pin Pads**

**Market: Restaurant-Quick Serve**

**Project Duration: 60 Days**

**Number of Locations: 600 Nationwide**

### **Customer Challenge**

One of the largest quick serve restaurant chains was looking to upgrade their pin pads to a PCI compliant solution including the nationwide deployment of “contactless” credit card readers. The project required installation of 2100 readers in locations across the US.

### **Worldlink Solution**

- utilized Just-In-Time delivery system
- installation of card readers and associated cabling
- coordination of scheduling between the client’s IT department, stores, technicians, and the manufacturer
- utilized online service portal for troubleshooting and checkout

### **Customer Testimonial**

“Worldlink satisfied both our tight timeframe and budget constraints which allowed us to meet our commitment to our customers, partners and associates.”

**R.Z. – MIS Director**