

## CASE STUDY: Health Kiosk Rollout

# WORLDLINK INTEGRATION GROUP



### Project Overview

Technology: Kiosk

Market: Retail- Grocery/Healthcare

Project Duration: 6 Months

Number of Locations: 1700

### Customer Challenge

Healthcare kiosk provider needed a partner to provide installation services for their new health monitoring kiosks in pharmacies of the nation's largest grocery store chain. Installations were to be performed during pharmacy hours at a run rate of 75 kiosks per week.

### Worldlink Solution

- inventory management of peripheral equipment
- equipment installation, testing, and turn-up
- provided post installation maintenance

### Customer Testimonial

"We needed a professional and dedicated partner for our nationwide rollout. Timing was a moving target with little notice, and Customer Service an imperative. Worldlink was a true partner through the entire process. From meeting the team, customizing the installation process, cost-cutting suggestions, to a solution tailored to our needs, Worldlink delivered flawlessly. When you have 1,700 units to install across 17 different geographic divisions, and only the highest level of Customer Service and Technical Ability will do, your only call should be to Worldlink."

**T.D.- COO**