

CASE STUDY: Kiosk Installation

WORLDLINK INTEGRATION GROUP



Project Overview

Technology: Kiosk

Market: Retail–Pet Supplies

Project Duration: 4 Months

Number of Locations: 800

Nationwide

Customer Challenge

A major pet store organization was faced with the task of identifying a technology partner with extensive experience in kiosk installations and maintenance services.

Worldlink Solution

- staging and configuration
- utilized Just-In-Time delivery system
- installation of HP thin client with LCD monitor, a Lexmark printer, and a display cabinet
- test and turn up
- utilized online service portal for troubleshooting and checkout
- made donation to benefit the organization's pet foundation

Customer Testimonial

“Your contribution to the rollout of this project and your ongoing generosity for over 4200 animal rescue groups that we assist is very special to us. Please know that our thank you is sincere and as big and as loud as they come. Your support and friendship is very much appreciated and shall always be remembered.”

P.E.J. – VP & Director