CASE STUDY: Restaurant Pin Pad

WORLDLINK
INTEGRATION GROUP

Project Overview

Technology: **Point of Sale System-Pin Pads**
Market: **Restaurant-Quick Serve**
Project Duration: **60 Days**
Number of Locations: **600 Nationwide**

Customer Challenge

One of the largest quick serve restaurant chains was looking to upgrade their pin pads to a PCI compliant solution including the nationwide deployment of “contactless” credit card readers. The project required installation of 2100 readers in locations across the US.

Worldlink Solution

- utilized Just-In-Time delivery system
- installation of card readers and associated cabling
- coordination of scheduling between the client’s IT department, stores, technicians, and the manufacturer
- utilized online service portal for troubleshooting and checkout

Customer Testimonial

“Worldlink satisfied both our tight timeframe and budget constraints which allowed us to meet our commitment to our customers, partners and associates.”

R.Z. – MIS Director

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