

# CASE STUDY: Ship from Store Initiative

## WORLDLINK INTEGRATION GROUP



### **Project Overview**

**Technology:** Network cabling, Cisco Switches, PCs, Printers, Motorola RF scanners

**Market:** Specialty Retail

**Project Duration:** 4 weeks

**Number of Locations:** 20

### **Customer Challenge**

A multi-site retailer had a business initiative to create Internet order fulfillment centers throughout the country.

### **Customer Goal**

To improve the effectiveness of their supply chain, sales, and customer service.

### **Project Needs**

- Set up new IDF network points
- Set up Cisco switches
- Workstation cabling
- Set up PCs, printers, RF scanners
- Configure & run tests with the remote IT team.

### **Worldlink's Role in Facing the Challenge**

*The specialty retailer relied on Worldlink Integration Group to perform the installation just prior to the Holiday season.*

- Consulted with client for IDF & Workstation locations in each store.
- Installed Cat5 cabling, IDF switches, workstations, and network connections.
- Coordinated configuration and testing with the client's IT department.
- Utilized online service portal for checkout and upload of client deliverables.