

## CASE STUDY: POS Memory Assessment and Upgrade

# WORLDLINK

## INTEGRATION GROUP



### Project Overview

Technology: POS

Market: Retail

Project Duration: 2 Weeks

Number of Locations: 250

### Customer Challenge

A mall-based specialty retailer needed assistance with their POS system, which was running abnormally slow in some locations.

### Worldlink Solution

Worldlink surveyed all store locations and determined that the slow performing POS systems had ½ as much Memory installed as the others. We sourced the memory, managed the shipment to the stores, sent techs to visit the stores before opening, and upgraded their memory. In doing so, we were able to maximize the utility of the systems prior to the start of the holiday season and make it possible for the Store Personnel to be as productive as possible in converting sales.

**Worldlink is able to work directly with your business to manage your POS needs** quickly and in the most cost effective manner. With the 2017 holiday season just around the corner, can you confirm your POS system is running as efficiently as possible?